



Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



This report is designed to be comprehensive of performance and provide a realistic snapshot of service delivery as well as the ability to provide information that is more readily analyzed in comparison to timeframes, locations, and other pertinent comparisons. The foundation of the Kingman Fire Department is service delivery and the leadership of the organization is "committed" to ensuring that the service level of both proactive and reactive services is continuously improving and innovative in process implementation and service delivery. This report identifies distinguishable data in each division of the department allowing for a comprehensive look at the organization regardless of area of interest as obviously one division reflects the others as well as the organization as a whole. The level of calls that the Kingman Fire Department handles in any given day is that testament to the concept and the change in service delivery that must be increased within the city to ensure the level of service to the community.

PERSONNEL INFORMATION

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FIRE DEPARTMENT ADMINISTRATION & OPERATIONS STAFF

Department/Shift	A	B	C	ADMIN	TOTAL	Haz Mat	Paramedic	TRT
Command Staff	-	-	-	5	5	2	2	-
BC—Operations	1	1	1	-	3	3	3	1
Captain	4	4	4	-	12	6	7	2
Engineer	4	4	4	-	12	6	9	3
Firefighter	6	6	6	-	18	6	6	8
Part Time FF/POC	-	-	-	15	15	-	2	-
TOTAL	15	15	15	20	65	23	29	14

FY 2019 POSITIONS—Authorized / Actual

KFD Personnel	Authorized	Actual
Fire Chief	1	1
Assistant Chief	2	2
Battalion Chief-Administration	2	2
Battalion Chief-Operations	3	3
Fire Captain	12	12
Fire Engineer	12	12
Firefighter	18	18
POC (Part Time) Firefighter	25	15
Administrative Assistant	2	2
Building Official	1	1
Building & Life Safety Inspector	6	5
Permit Technician	1	1
Crew Leader	1	1
Fire Maintenance Worker	2	2
Communications Manager	1	1
Communications Supervisor	4	4
Public Safety Telecommunicator	11	7
TOTAL	104	89

FIRE DEPARTMENT

Fire Chief	1
Assistant Chief	2
Battalion Chief—Administration	2
Battalion Chief—Operations	3
Fire Captain	12
Fire Engineer	12
Firefighter	18
POC	15
Administrative Assistant	2
TOTAL	67

BUILDING & LIFE SAFETY DEPARTMENT

Building Official	1
Bldg & Life Safety Inspector	5
Permit Technician	1
TOTAL	7

9-1-1 COMMUNICATIONS DEPARTMENT

Communications Manager	1
Communication Supervisor	4
Telecommunicator	7
TOTAL	12



Kingman FIRE DEPARTMENT

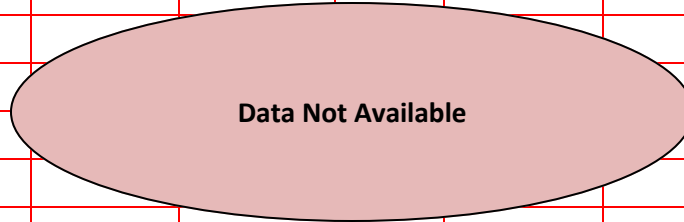
Monthly Performance Report July 2019



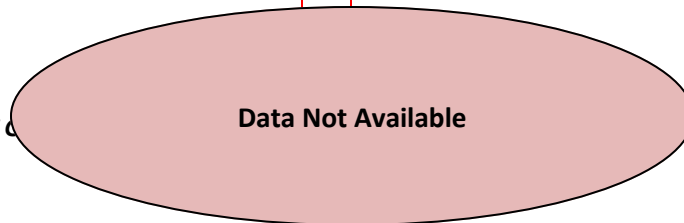
PERSONNEL INFORMATION

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Breakdown of Hours	A-Shift	B-Shift	C-Shift	POC	Dispatch	Fire Admin	BLS	Total by Hour
Working Hours								
OT Hrs—Reg Sched								
OT Hrs—Shift Cover								
OT Hours—Mandatory								
OT Hours—Comm Trng								
OT Hours—FLSA								
Working Shift (POC)								
Working Squad (POC)								
Vacation Hours								
Sick Hours								
Light Duty Hours								



Shift Personnel OT



h OT Graph

The Mission of the Kingman Fire Department

- ◆ To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community.

The Vision of the Kingman Fire Department

- ◆ To become widely recognized as a department which demonstrates excellence in the delivery of its services.
- ◆ Honor our community's trust by demonstrating our commitment to duty.
- ◆ Strive to continually improve services and programs to the community, ensuring they are made available and are clearly understood by our stakeholders.
- ◆ Proactively identify and analyze our community's risks, thereby maintaining an efficient response model.
- ◆ Continue to build strong relationships and consistent collaboration with our regional partners and support agencies.
- ◆ Maintain an internal culture that reflects a diverse, respectful and professional atmosphere, nurtured by transparency as well as cooperative and evolving internal communication processes.
- ◆ To develop comprehensive training, professional development and succession planning to ensure the future success of Kingman Fire Department.



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OPERATIONS REPORT

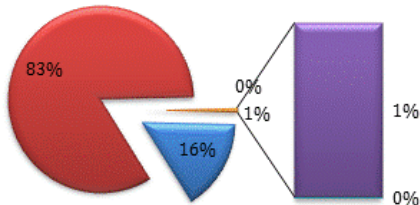
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INCIDENT BREAKDOWN

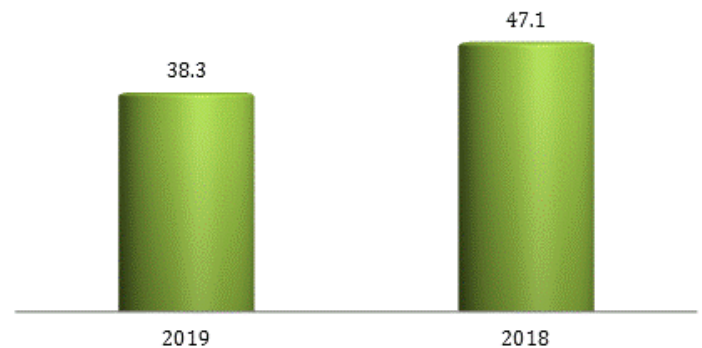
Incident Type	July 2019	July 2018	% of Chg	2019 YTD	2018 YTD	% of Chg
Total FIRE Incidents	105	109	↓4%	652	680	↓4%
EMS Response	558	557	0%	3857	3836	↑1%
Residential Structure Fires	7	9	↓29%	39	34	↑13%
Commercial Structure Fires	-	-	-	13	11	↑15%
Vehicle Fires	8	3	↑63%	26	27	↓4%
Brush Fires	12	8	↑33%	59	65	↓10%
Dumpster Fires	-	5	↓100%	32	9	↑72%
Other Fire	79	84	↓7%	483	534	↓11%
False Alarm Response	-	-	-	-	-	-
Hazardous Condition	5	8	↓60%	53	40	↑25%
Other Resp/Admin	-	-	-	5	2	↑60%
Total Incidents	668	674	↓1%	4567	4558	0%

Incident Breakdown by %
Total Incidents: 668

■ Fire Incident Total ■ EMS Response ■ False Alarm Response
■ Hazardous Condition ■ Other Resp/Admin



Total Average Calls - 18 FF per Shift



Performance by Shift	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
A-Shift	235	1:41	86%	1:07	85%	7:07	51%	9:16	79%
B-Shift	195	1:34	89%	1:06	84%	7:34	46%	9:30	79%
C-Shift	260	1:34	87%	1:12	84%	7:57	49%	10:13	70%
Total	690	1:37	87%	1:09	85%	7:35	46%	9:44	76%

Shift	Total Calls July 2019	Total Calls July 2018	Calls/FF July 2019	Calls/FF July 2018	Calls/FF % Change YTD	2019 YTD
A (18)	235	249	13.1	17.8	↓36%	1566
B (18)	195	211	10.8	15.0	↓40%	1467
C (18)	260	214	14.4	14.3	↑1%	1606
Total	656	674	38.3	47.1	↓89%	4639



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Total Calls for the month of July 2019: 668

2019 YTD: 4567

Total AMR Calls for the month of July 2019: 127

2019 YTD: 822

Squad 2 Calls for the month of July: 13

July 1, 2019 to date: 13

TOTAL INCIDENTS BY DISTRICT							CALLS BY DAY OF WEEK				
District	July 2019	July 2018	% Change	2019 YTD	2018 YTD	% Change	Day	July 2019	July 2018	% by Day	2019 YTD
21	94	109	↓16%	548	624	↓14%	Sunday	72	81	10%	524
21A	-	n/a	-	2	157	↓99%	Monday	117	139	17%	716
TOTAL	94	109	↓16%	550	781	↓30%	Tuesday	115	105	17%	741
22	106	219	↓52%	486	537	↓10%	Wednesday	99	69	14%	685
22A	101	n/a	-	763	803	↓5%	Thursday	101	87	15%	686
22B	24	n/a	-	146	74	↑49%	Friday	104	107	15%	680
22C	2	n/a	-	9	8	↑13%	Saturday	82	86	12%	607
22D	7	n/a	-	45	43	↑5%	TOTAL	690	674	15%	4639
TOTAL	240	219	↑9%	1449	1465	↓1%	<p>Total Incidents by Day of the Week</p>				
23	150	217	↓45%	926	1064	↓15%					
23A	72	n/a	-	394	385	↑2%					
23B	1	n/a	-	2	6	↓67%					
TOTAL	223	217	↑3%	1322	1455	↓10%					
24	89	85	↑4%	491	578	↓15%					
25	25	26	↓4%	94	165	↓43%					
Out District	19	18	↑5%	77	94	↓18%					
Total	690	674	↑2%	3983	4538	↓14%					

AUTOMATIC AID BREAKDOWN					
Mutual Aid	Dept.	July 2019	2019 YTD	2018 YTD	% YTD Change
Given	NACFD	15	42	No data	No data
Given	GVFD	2	20	No data	No data
Received	NACFD	13	51	No data	No data
Received	GVFD	1	6	No data	No data
Received	PPFD	3	10	No data	No data

Fire Incidents by Category	July 2019	% All Incidents	2019	2018	YTD % Chang
EMS	558	84%	3857	3836	↑1%
Fire	105	16%	652	680	↓405
HazMat	5	1%	53	40	↑25%
Tech Rescue	-	-	-	-	-
Other	-	-	5	2	↑60%
Total	668	100%	4567	4558	0%



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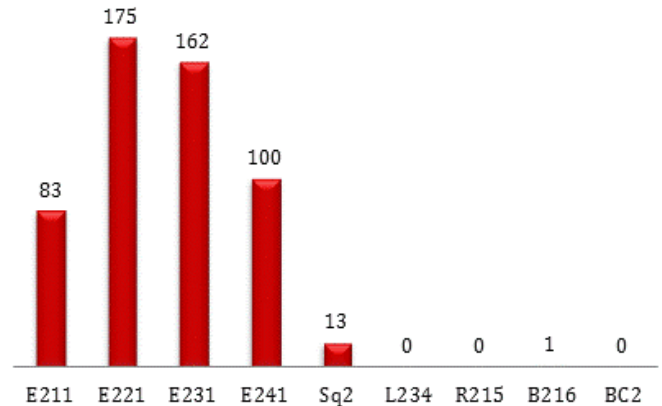
OPERATIONS REPORT

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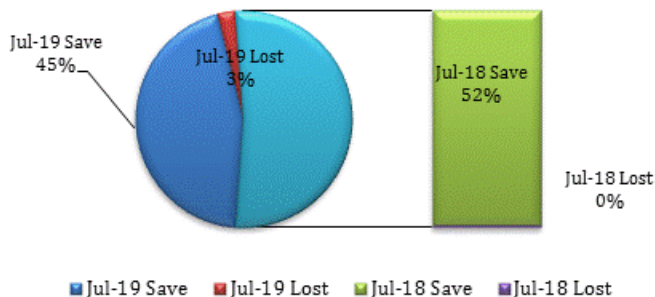
Total Responses by KFD Apparatus (does not include canceled calls)

Unit	July 2019	2019 YTD	% Per Unit
E211	83	558	12%
E221	175	1105	25%
E231	162	1109	23%
E241	100	586	14%
Squad 2	13	264	2%
L234	-	9	-
R215	-	13	-
B216	1	2	-
BC2	-	15	-
AMR	127	822	18%
Other/Admin	29	151	4%

690 Total Incidents Responded to by Apparatus



High-Moderate-Low Risk Fire Save/Loss Value - 2019 vs. 2018



Confined vs. Non-Confined Fires	Confined	Non-Confined
Residential Fires	-	-
Commercial Fires	2	-

Fire Outcomes	Benchmark	July 2019
Water on Fire	n/a	
Primary All Clear	n/a	
Secondary All Clear	n/a	
Lost Stopped	n/a	
Fire Out	n/a	

Property Value—Fire Incidents	July 2019	July 2018	% Change
Total Fire Incidents Investigated	2	n/a	-
Fire Incidents Total	7	n/a	-
Fire Incidents with Property Damage	7	n/a	-
Total Dollar Value of Property	\$469,500	\$354,283	↑75%
Total Dollar Amount of Property Saved	\$428,600	\$350,859	↑82%
Total Property Saved	91%	97%	↓95%

Cause of Ignition	# of Incidents	% of Total
Intentional	1	50%
Failure of Equipment or Heat Source	-	-
Act of Nature	-	-
Cause Undetermined after Investigation	-	-
Cause Under Investigation	-	-
Unintentional	1	50%

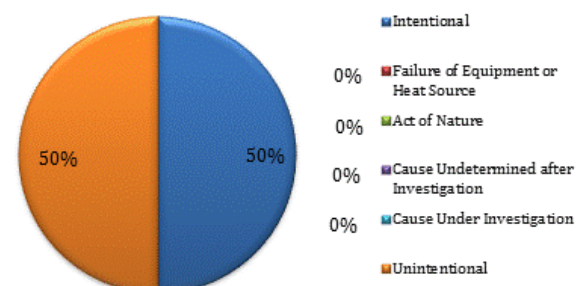
Working Smoke Detectors During Residential Structure Fires

Benchmark	July 2019
90%	100%

Structure Smoke Detectors

Detector Presences Status	Count
Present	2
Not Present	5
Undetermined	-

Cause of Ignition Breakdown JUL 2019





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Number of Pre-Incidents	Total Pre-Incident Property Value	Total Pre-Incident Content Value	Total Pre-Incident Value	Average Value
7	\$418,800	\$50,700	\$469,500	\$67,071
Number of Loss Incidents	Total Property Loss	Total Content Loss	Total 2019 Losses	Average Loss
7	\$29,300	\$11,600	\$40,900	\$5,843

High Risk Fire—Fire Suppression (Commercial Structure/Residential Structure)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
1011 Astor	07/11/19	19-4091	\$175,000	\$20,000	\$195,000	\$15,000	\$1,000	\$16,000
2228 Robinson	07/14/19	19-4254	\$130,000	\$500	\$130,500	\$2,000	\$500	\$2,500

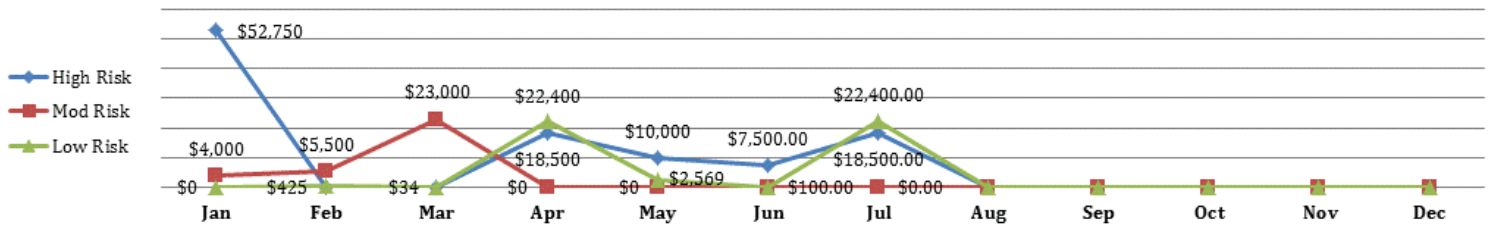
Moderate Risk Fire—Fire Suppression (Commercial Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
-	-	-	-	-	-	-	-	-

Low Risk Fire—Fire Suppression (Brush, Dumpster, Passenger Vehicle Fires)

Incident Address	Date of Incident	DR #	Pre-Incident Property Value	Pre-Incident Content Value	Pre-Incident Total	Property Loss Value	Contents Loss Value	Loss Total
Gordon Drive	07/07/19	19-4091	\$3,000	\$100	\$3,100	\$500	\$0	\$500
4959 Scotty Drive	07/17/19	19-4311	\$100,000	\$20,000	\$120,000	\$1,000	\$0	\$1,000
3130 Prescott	07/22/19	19-4412	\$800	\$100	\$900	\$800	\$100	\$900
Chambers Avenue	07/24/19	19-4468	\$5,000	\$5,000	\$10,000	\$5,000	\$5,000	\$10,000
Airway Avenue	07/25/19	19-4487	\$5,000	\$5,000	\$10,000	\$5,000	\$5,000	\$10,000

Trend of \$\$ Loss in 2019





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EMS REPORT

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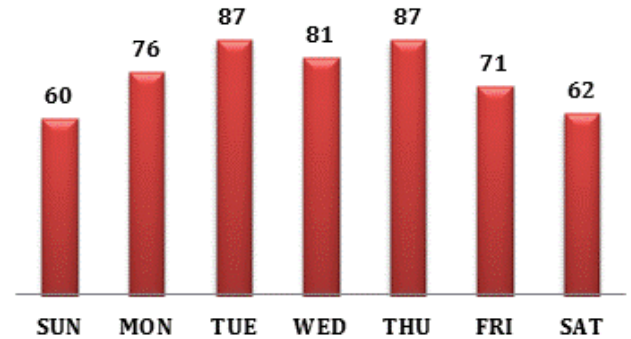
EMS Calls per Station	EMS	% for Month	2019 YTD
Station 21	64	15%	461
Station 22	155	36%	1180
Station 23	133	31%	910
Station 24	78	18%	472

AMR Only Responses	CALLS	% YTD	2019 YTD
EMS Response—KFD	558	15%	3616
EMS Response—AMR	127	15%	822

KFD & AMR total Responses: KFD responded to

EMS TOP 10 DETERMINANTS				
CALL TYPE	2019	2018	Variance %	2019 YTD
Breathing Problem—Delta	39	-	↑100%	325
Chest Pain—Delta	32	-	↑100%	182
Psychiatric—Bravo	19	42	↓23%	157
Sick Person—Charlie	30	24	↑20%	180
Falls—Bravo	25	21	↑16%	213
Sick Person—Alpha	30	36	↓20%	270
Unconscious/Fainting—Delta	22	21	↑5%	127
Breathing Problem—Charlie	39	-	↑100%	115
Falls—Alpha	22	36	↓64%	169
Unknown Problem—Bravo	2	-	↑100%	115

EMS Incidents by Day of Week



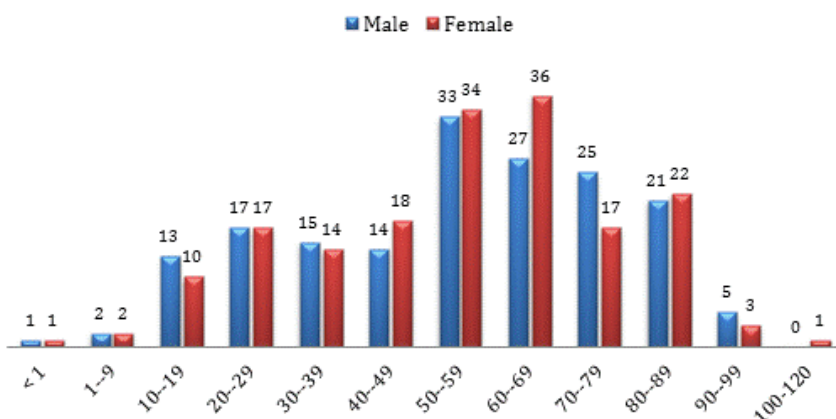
EMS Supply Costs

Vendor	July 2019	FYTD 2020
Life-Assist	\$755.44	\$755.44
BoundTree	\$372.30	\$372.30

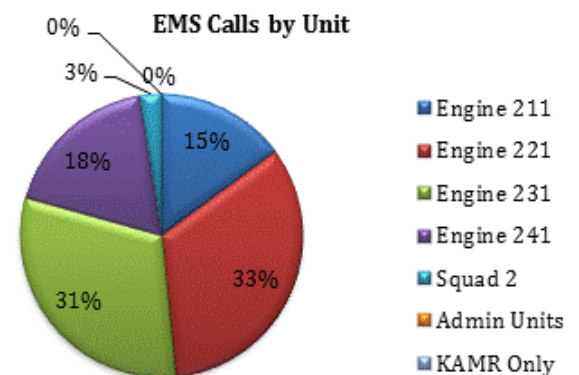
EMS Incidents by Type

Type	KRMC Alert	July 2019	% of all EMS Incidents	2019 YTD
Cardiac Arrest	-	9	1.6%	61
STEMI	2	3	0.5%	20
Stroke	5	11	2.0%	60
Falls/Trauma	-	57	10.2%	331
Naloxone Usage	-	4	0.7%	25
Sepsis	2	3	0.5%	20

Patients by Age Group and Gender July 2019



EMS Calls by Unit





Kingman FIRE DEPARTMENT

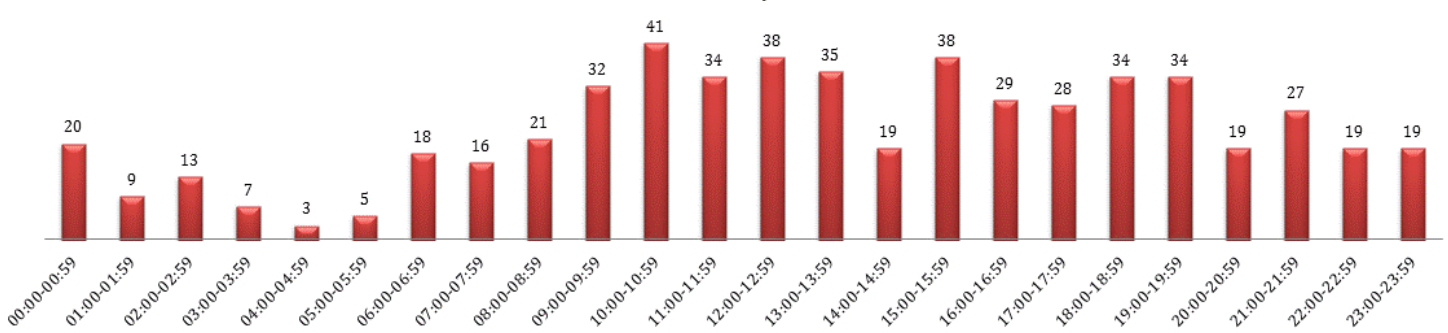
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EMS REPORT

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EMS Incidents by Hour



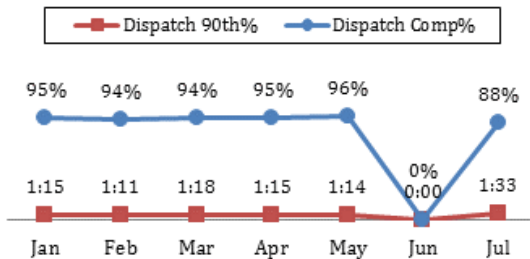
EMS PERFORMANCE by RISK

RISK	EMS Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	331	1:30	90%	1:07	88%	7:20	44%	9:24	78%
MODERATE-Bravo	99	1:48	83%	1:02	89%	7:42	49%	10:15	69%
LOW-Alpha, Omega, & Public Assist	128	1:34	88%	1:01	87%	9:50	24%	11:02	57%
Total	558	1:33	88%	1:05	88%	7:35	44%	9:40	76%

EMS Performance by RISK

DISPATCH

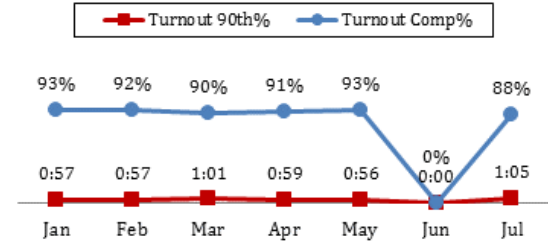
Benchmarks: 90th% - 1:30 Comp% - 90%



EMS Performance by RISK

TURNOUT

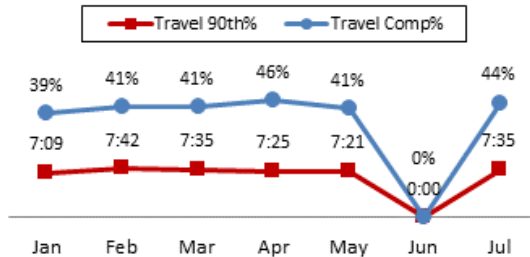
Benchmarks: 90th% - 1:00 Comp% - 90%



EMS Performance by RISK

TRAVEL

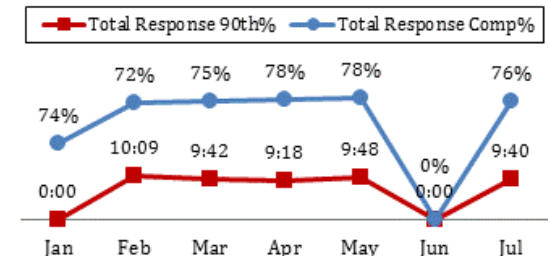
Benchmarks: 90th% - 4:00 Comp% - 90%



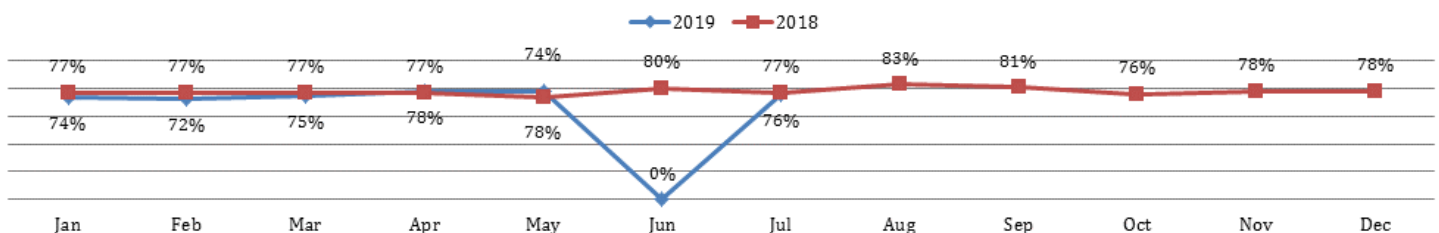
EMS Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- EMS CALLS





Kingman FIRE DEPARTMENT

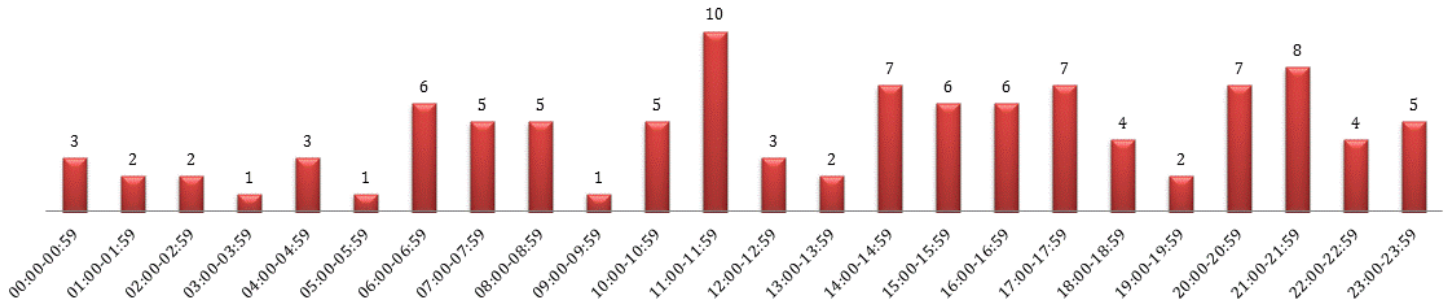
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FIRE REPORT

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Fire Incidents by Hour



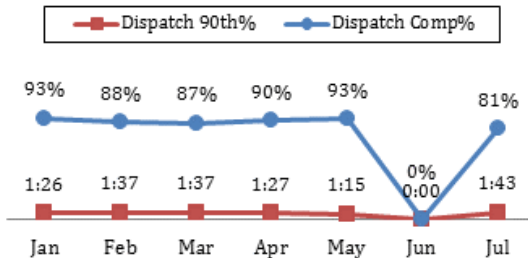
FIRE PERFORMANCE by RISK

RISK	Fire Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	8	1:30	75%	3:00	25%	8:55	38%	0:00	57%
MODERATE-Bravo	2	1:48	100%	0:49	100%	3:33	100%	0:00	100%
LOW-Alpha, Omega, & Public Assist	95	1:34	82%	1:17	70%	7:14	55%	0:00	79%
Total	105	1:43	81%	1:35	66%	7:38	53%	0:00	77%

Fire Performance by RISK

DISPATCH

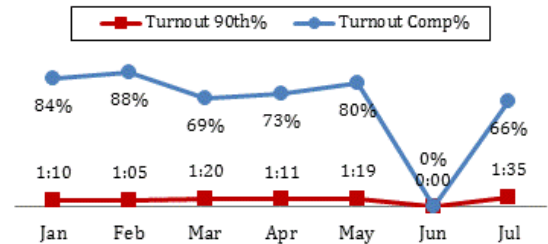
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TURNOUT

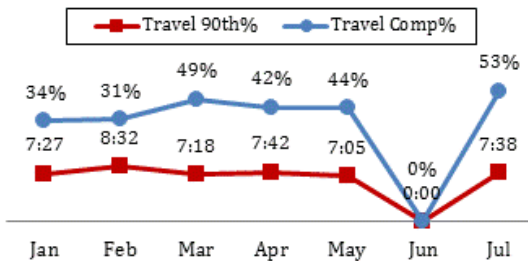
Benchmarks: 90th% - 1:30 Comp% - 90%



Fire Performance by RISK

TRAVEL

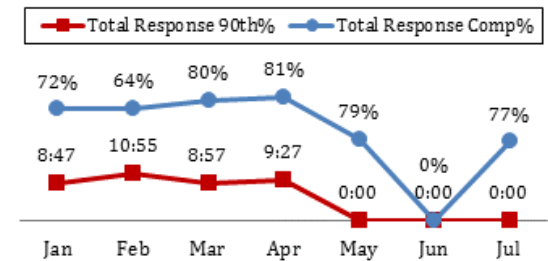
Benchmarks: 90th% - 1:30 Comp% - 90%



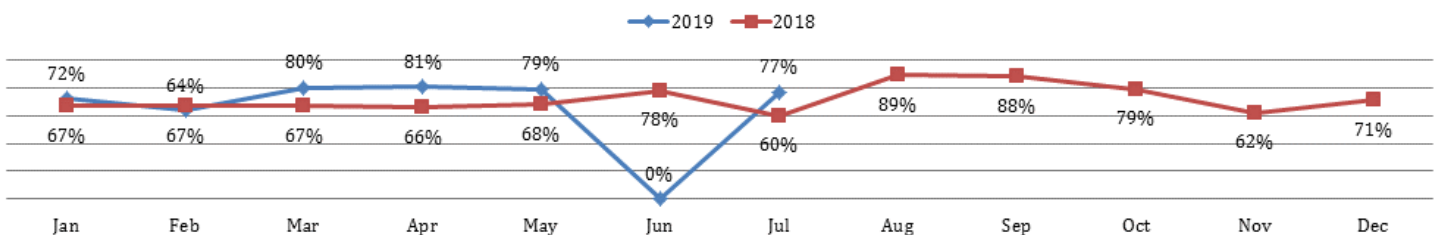
Fire Performance by RISK

TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- FIRE CALLS





Kingman FIRE DEPARTMENT

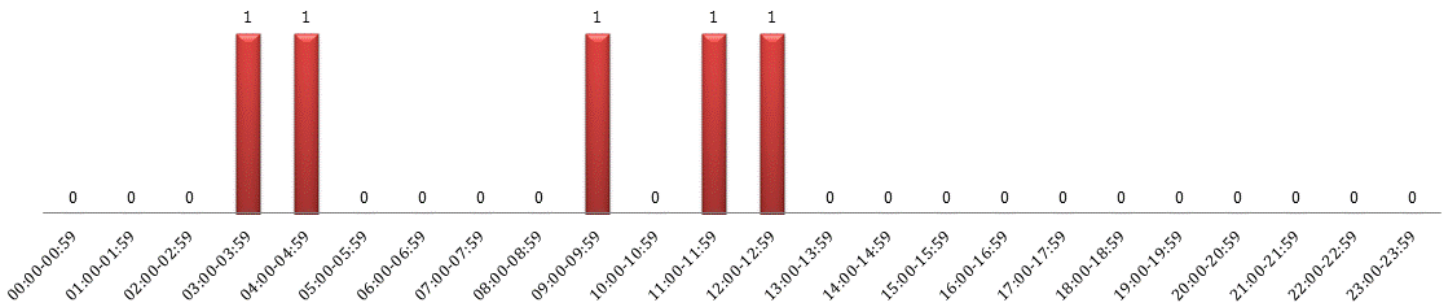
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HAZMAT REPORT

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HazMat Incidents by Hour



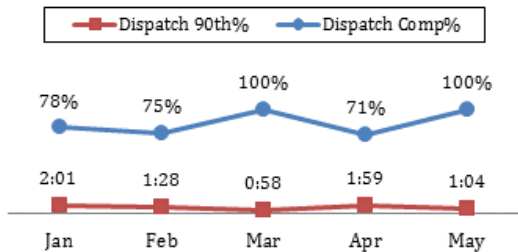
HAZMAT PERFORMANCE by RISK

RISK	HazMat Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
HIGH-Charlie, Delta, & Echo	-	-	-	-	-	-	-	-	-
MODERATE-Bravo	5	1:39	60%	3:25	80%	3:12	100%	8:55	50%
LOW-Alpha, Omega, & Public Assist	-	-	-	-	-	-	-	-	-
Total	5	1:39	60%	3:25	80%	3:12	100%	8:55	50%

HazMat Performance by RISK

DISPATCH

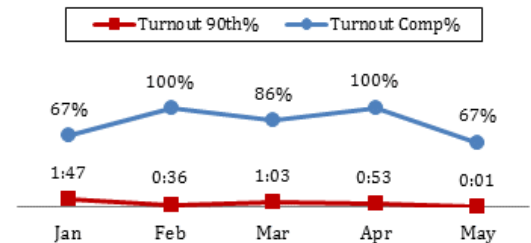
Benchmarks: 90th% - 1:30 Comp% - 90%



HazMat Performance by RISK

TURNOUT

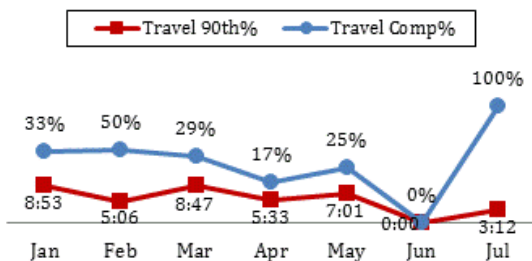
Benchmarks: 90th% - 1:00 Comp% - 90%



HazMat Performance by RISK

TRAVEL

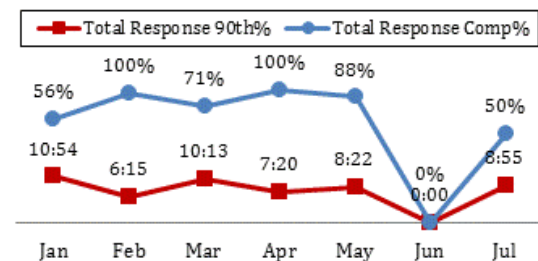
Benchmarks: 90th% - 4:00 Comp% - 90%



HazMat Performance by RISK

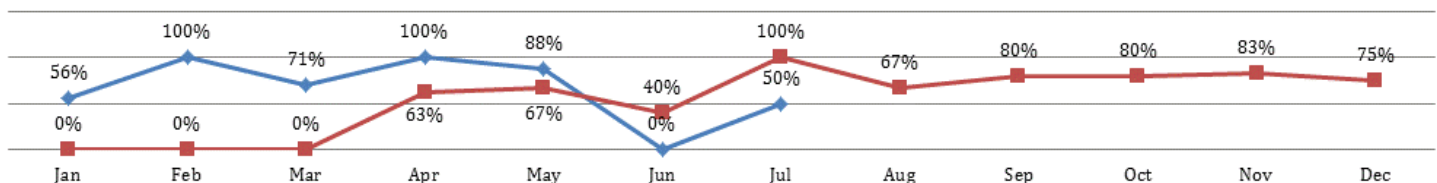
TOTAL RESPONSE

Benchmarks: 90th% - 8:00 Comp% - 90%



Total Response Time Compliance%- HAZMAT CALLS

2019 2018





Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



UTSETIN—CARDIAC SURVIVABILITY REPORT

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CARDIAC SURVIVABILITY FOR JULY 2019: 40%
CARDIAC EVENT, WITNESSED

Group Total	3	
Resuscitations Attempted	2	
Pre-Arrival CPR	2	ROSC
Initial Rhythm	Asystole	-
	VF/VT	-
	Other Rhythm	2
ROSC for Group	-	-
ROSC % for Group	-	-

CARDIAC EVENT, NOT WITNESSED

Group Total	2	
Resuscitations Attempted	2	
Pre-Arrival CPR	2	ROSC
Initial Rhythm	Asystole	-
	VF/VT	-
	Other Rhythm	1
ROSC for Group	-	-
ROSC % for Group	-	-

CARDIAC EVENT, WITNESSED by EMS

Group Total	-	
Resuscitations Attempted	-	
Bystander CPR	-	ROSC
Initial Rhythm	Asystole	-
	VF/VT	-
	Other Rhythm	1
ROSC for Group	-	-
ROSC % for Group	-	-

Public Access Defibrillator (AED)	1
AED Available	1
AED Used	1
AED ROSC	1

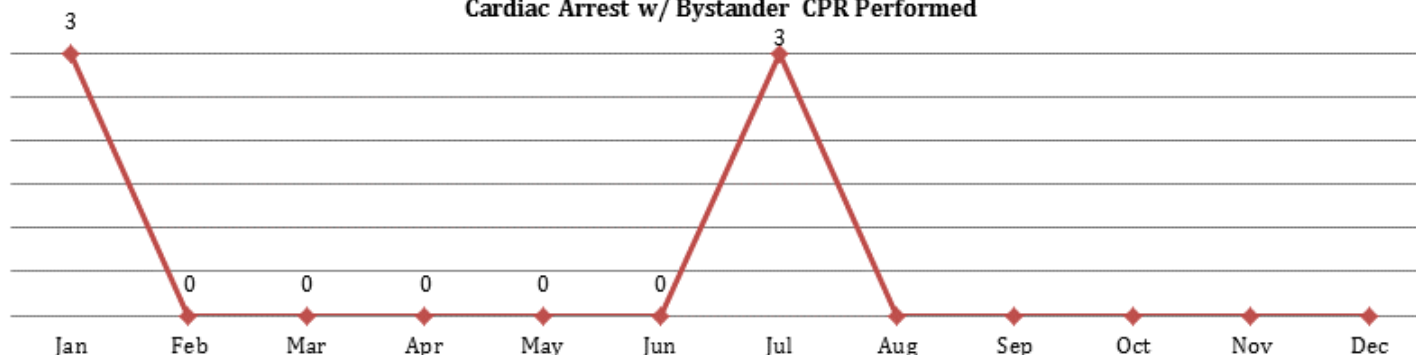
Attempted Resuscitations	3
Cardiac Arrest with ROSC	2
Non-traumatic Cardiac Arrest with ROSC	2
Cardiac Arrest with Bystander CPR performed	3

Cardiac Arrest Calls	5
Cardiac Arrest - Cardiac Event	5
Cardiac Arrest - Trauma Event	-
Resuscitations Attempted	3

CPR CERTIFICATIONS ISSUED JULY 2019

BLS	3
Heartsaver	39
AED	42
Friends & Family	-
Hands Only	10
Total	94

Community Risk Reduction held our monthly Hands Only CPR booth at the City Complex. We were able to reach 10 individuals and teach them the Hands Only method of CPR. We held two separate private CPR class for employees of Travel Centers of America and CANTEX teaching HeartSaver CPR, AED and First Aid. Our effort in the CPR world seem to be growing and more requests for CPR certifications and classes keep coming in. In addition, Cantex donated CPR manikins to further our mission which goes a long way in delivering CPR to Kingman.

Cardiac Arrest w/ Bystander CPR Performed




Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019

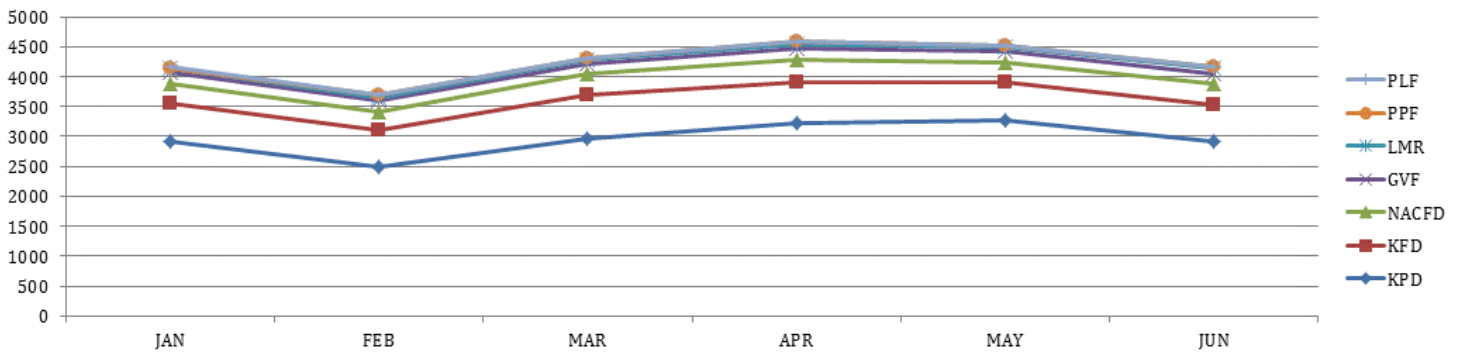


COMMUNICATION CENTER REPORT

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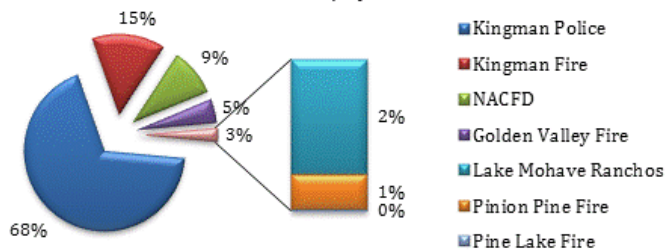
Communication Center Calls for Service by Agency	2019 YEAR-TO-DATE		POLICE	EMS	FIRE	HAZMAT	OTHER	2019 Total	2018 Total
City of Kingman Police	20889	69.5%	3113	-	-	-	-	3113	3488
City of Kingman Fire	4639	15.4%	-	558	105	5	-	668	674
Northern Arizona Consolidated Fire	2501	8.3%	-	357	76	4	-	437	367
Golden Valley Fire	1309	4.4%	-	185	34	-	-	219	190
Lake Mohave Ranchos	524	1.7%	-	68	31	-	-	99	78
Pinion Pine Fire	184	0.6%	-	16	12	1	1	30	34
Pine Lake Fire	17	0.1%	-	-	-	-	-	-	5
TOTAL	30063	100%	3113	1184	258	10	1	4566	4836

of Agency Calls 2019 Trend

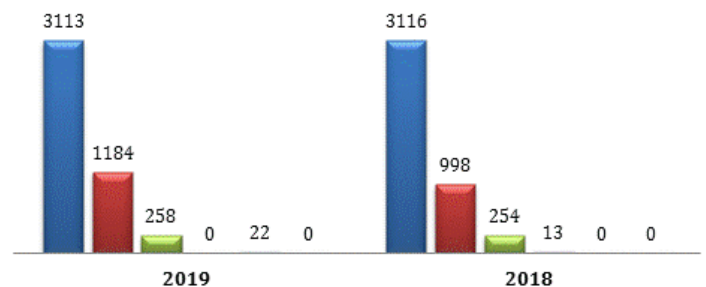


9-1-1 Communication Calls Per Agency
July 2019 UP 4% from July 2018

Percentage of Calls per Agency
Total Calls for July: 4566



Police EMS Fire HAZMAT Tech Rescue Other



Alarm Handling by Agency	Incidents	Handling Time	Dispatch Time	Alarm Handling	Compliance %
Kingman Police	690	-	-	1:37	87%
Kingman Fire	437	-	-	1:56	82%
Northern AZ Consolidated Fire	219	-	-	2:16	83%
Golden Valley Fire	99	-	-	2:10	79%
Lake Mohave Ranchos	30	-	-	2:32	68%
Pinion Pine Fire	-	-	-	-	-
Pine Lake Fire	1475	-	-	1:51	84%
TOTAL	2260	0:00	0:00	0:00	0%



Kingman FIRE DEPARTMENT

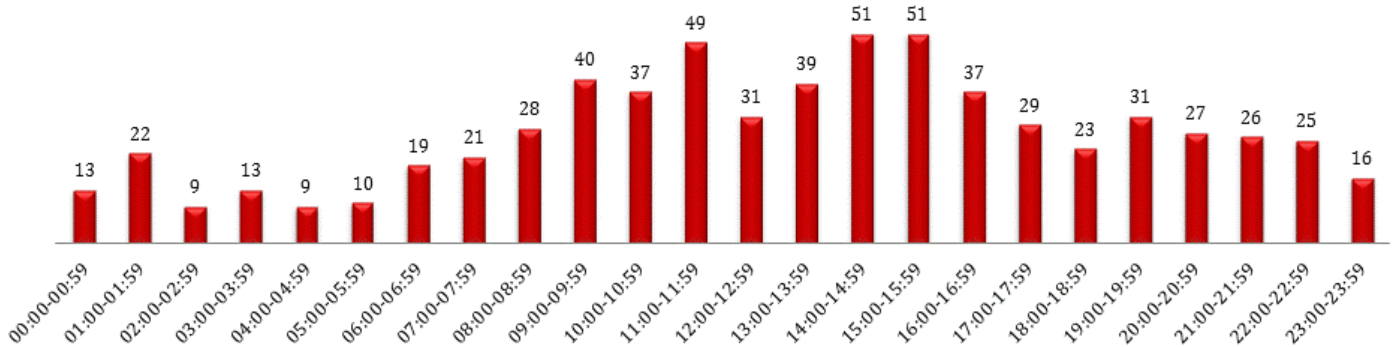
Monthly Performance Report July 2019



COMMUNICATION CENTER REPORT

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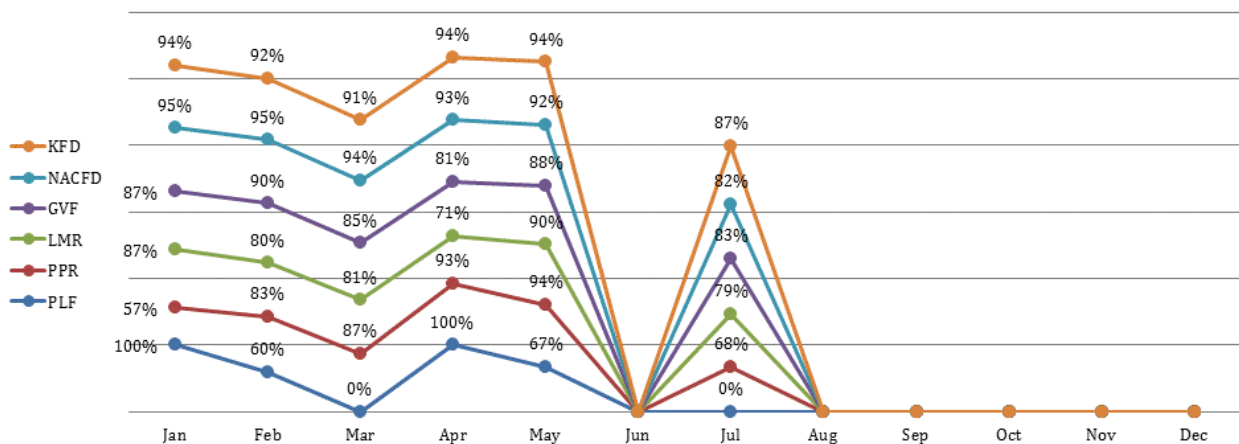
Total Incidents by Alarm Hour



COMMUNICATIONS CENTER STANDARDS PERFORMANCE

STANDARD	Incidents	Benchmark	Reliability	Baseline	Compliance %
9-1-1 Call Answering	2730	0:10	95%	0:10	93%
AGENCY	INCIDENTS	BENCHMARK		DISPATCH TIME	
Kingman Fire	437	1:30	90%	1:37	87%
Northern AZ Consolidated Fire	219	1:30	90%	1:56	82%
Golden Valley Fire	99	1:30	90%	2:16	83%
Lake Mohave Ranchos	30	1:30	90%	2:10	79%
Pinion Pine Fire	-	1:30	90%	2:32	68%
Pine Lake Fire	1475	1:30	90%	-	-
TOTAL	2260	1:30	90%	:51	84%

Benchmark Compliance Trend by Agency - 2019



TELEPHONY BREAKDOWN

Call Type	July 2019	2019 YTD	2018 YTD	% YTD Change
Emergency	2730	16635	No data	n/a
Non-Emergency	9751	61102	No data	n/a
TOTAL	12481	77737	No data	n/a



Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019

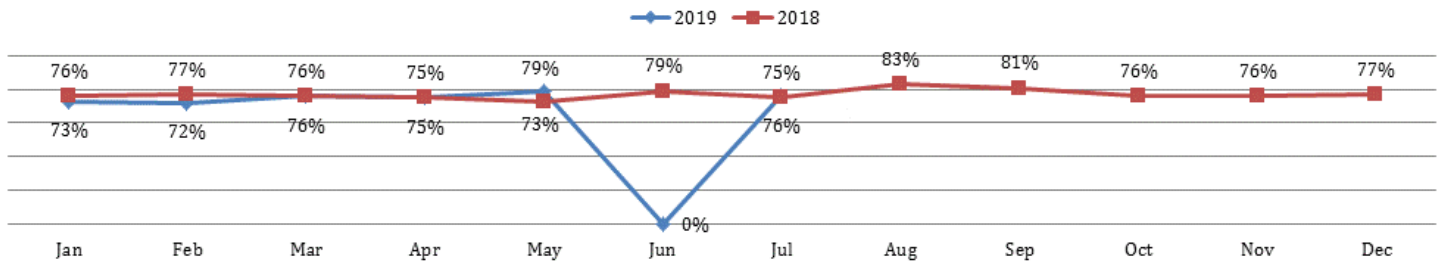


COMMUNICATION CENTER REPORT

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All 90th Percentile Times by Month	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
July 2019	690	1:37	87%	1:09	85%	7:35	46%	9:44	76%

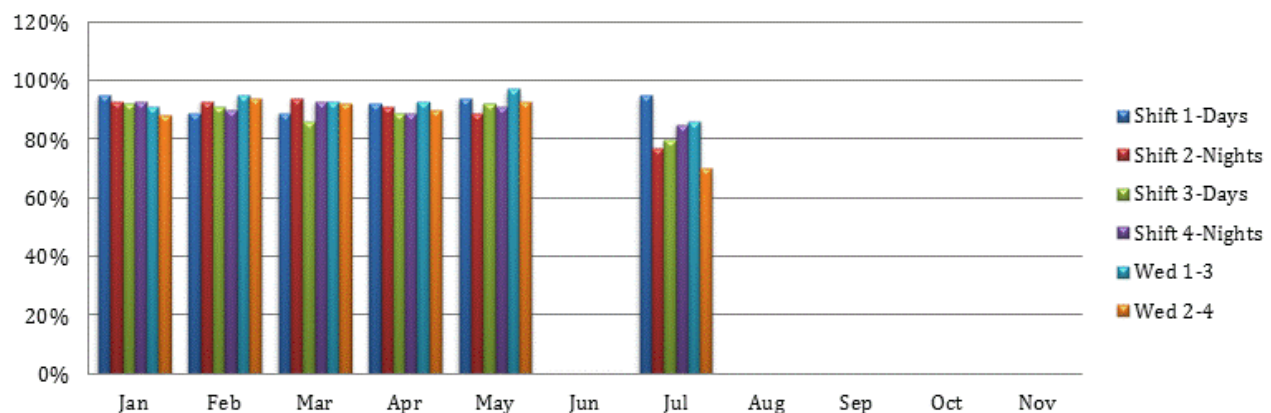
Total Response Time Compliance % - ALL CALLS



Performance by Time Block	All Incidents	Dispatch		Turnout		Travel		Total Response	
		90th%	Comp%	90th%	Comp%	90th%	Comp%	90th%	Comp%
BENCHMARKS		1:30	90%	1:00	90%	4:00	90%	8:00	90%
0000-0500	71	1:42	83%	1:35	49%	7:35	27%	9:55	65%
0600-1100	208	1:33	89%	1:06	87%	6:58	53%	9:13	78%
1200-1700	228	1:21	92%	0:59	92%	7:34	52%	9:37	80%
1800-2300	183	1:54	82%	1:03	88%	7:42	38%	10:01	73%
Total	690	1:37	87%	1:09	85%	7:35	46%	9:44	76%

9-1-1 COMMUNICATIONS CENTER PERFORMANCE BY SHIFT				
Shift	Incidents	%	Dispatch Time	Compliance %
Shift 1—Days	387	26%	-	95%
Shift 2—Nights	235	16%	-	77%
Shift 3—Days	365	25%	-	80%
Shift 4—Nights	250	17%	-	85%
Wed 1-3	135	9%	-	86%
Wed 2-4	103	7%	-	70%
TOTAL	1475	100%	-	84%

9-1-1 Communications Center Shift Compliance % 2019 YTD





Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



TRAINING REPORT

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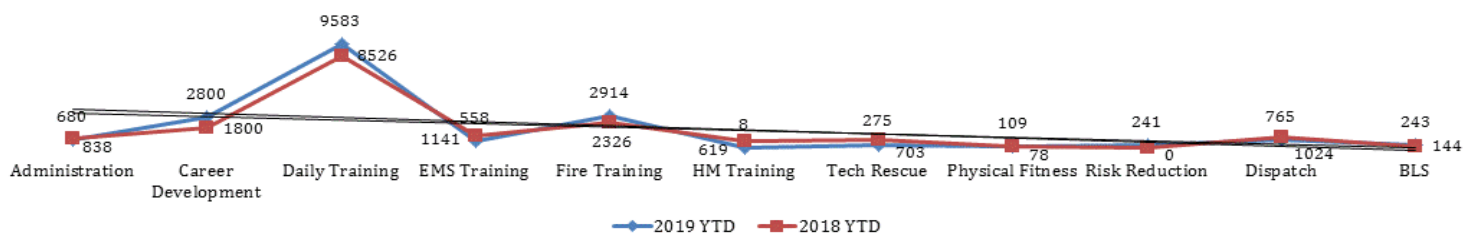
Training Hours

Training Type	Hours	% for Month	2019 YTD	2018 YTD	Variance %
Administration	143	5.0%	680	838	↓19%
Career Development	436	15.1%	2800	1800	↑36%
Daily Training	1355	47.0%	9583	8526	↑11%
EMS Training	166	5.8%	558	1141	↓51%
Fire Training	585	20.3%	2914	2326	↑20%
HM Training	-	0%	8	619	↓99%
Tech Rescue	3	0.1%	275	703	↓61%
Physical Fitness	-	0%	109	78	↑28%
Risk Reduction	108	4.2%	241	-	↑100%
9-1-1 Communications	86	3.0%	765	1024	↓34%
Building & Life Safety	3	0.1%	243	144	↑41%
Total	2885	100%	18174	17199	100%

Training Performance Compliance

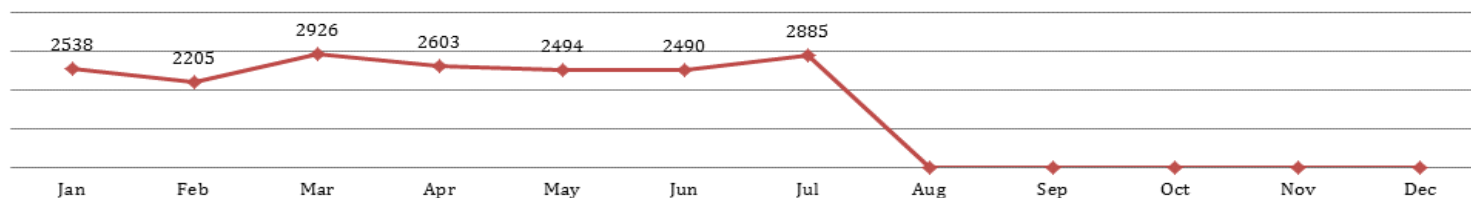
Benchmark	Officer Development	EMS	Fire	HazMat	Tech Rescue	Admin	Total
90%	100%	57%	-	-	-	100%	40%

July 2019 vs. 2018 Total Training Hours
Fire Only



The Training Division had a busy month in July. Members of command staff attended the Arizona State Fire Chiefs Association annual conference in Glendale, AZ. This is invaluable as members of the department are active in the association and serve as county representatives and Chief Rhoades is the Chairman of the State Mutual Aid Committee. The department completed 2885 training hours for the month which raises the training hours to date to 18,174 which included topics related to all hazards as well as attendance in the EMS resiliency and Safety Summit as well as members attending the ImageTrends Records Management System Conference in Minnesota. An emphasis on Annual Training Plan compliance and officer development has allowed the department to re-focus on these priorities. Finally, the delivery of Instructor I certification allows for members of the department to receive important certification and improve their presentation ability. This also serves as a pre-requisite to Fire Officer Certification.

Total Training Hours by Month



July 2019

Year to Date 2019

Total Monthly Training Hours	2885	YTD Training Hours	18174
Average Monthly Hours per person (84)	34	Average YTD Hours per person (84)	216



Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



BUILDING & LIFE SAFETY REPORT

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Top Violations

Violations	Fire Code	Violation

No Data Available

Completed Monthly Fire Code Inspections

Fire Prevention	Completed	YTD
Re-Inspection	56	154
Annual Scheduled Inspection	104	631
Remaining Inspections	3	13
Total Inspections	163	798

Monthly Fire Code Violations

Fire Prevention	Violations	YTD
Re-Inspection	-	114
Annual Scheduled Inspection	47	364
Violations not corrected	-	110
Total Violations	47	588

Target Hazard Commercial Occupancies

Inspection Type	July 2019	YTD 2019
Fire Inspections	55	55
Building Inspections	526	526

Code Violations

Type	July 2019	July 2020	Variance %
Fire	47	n/a	n/a
Building	n/a	n/a	n/a

Community Risk Reduction Activities

Activity	July 2019	# of Attendees	2019 YTD	2018 YTD
Smoke Alarm Maintenance/Calls	5	6	31	7
Smoke Alarm New Install (each alarm)	-	-	25	2
Child Safety Seat Checks	3	6	54	1
Child Safety Seats - Issued NEW	6	8	39	-
Public Education Classes	12	300	95	12
Public Education Outreach	3	270	58	45
Explorer Program Training	-	-	1	2
Knox Box	1	1	23	3
Citizens Fire Academy Training	-	-	-	-
CERT Training	-	-	-	-
Station Tours	-	-	12	5
Total	30	591	338	77

Community Risk Reduction completed 12 public education classes reaching approximately 300 members of our community. Many of those members were children being educated on the dangers of fireworks. We also set up firefighter combat challenge for The Club For Youth and Summer Fun Dayz. July was the month that we launched our Baby Sitter Clinic. We held 2 different clinics. The Baby Sitter Clinic is a new program that we developed. In the clinics the young baby sitters learned basic knowledge on the care of infants and children. They also became certified in Heartsaver CPR, AED and First Aid for adults, children and infants. The program appeared to have launched with great success. We rounded out the month with a few CPR classes, issuing six car seats and responding to five Smoke Alarm Maintenance requests. Two of the members attended Instructor I certification with other members of the department.



Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



BUILDING & LIFE SAFETY REPORT

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Building Review Activities

Review Types	July 2019	2019 YTD
Commercial Plans	2	5
Other Commercial Plans	7	66
Residential Plans	36	207
Other Residential Plans	25	133
Sign Review	4	16
Special Event Permit Review	1	42
Other Reviews	2	12
Building Safety Inspections	526	3359
Business Licensing Bldg. Inspections	55	313
Total	658	4153

New Residential Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	12	\$2,098,437	25	\$4,150,990
February	24	\$3,612,916	31	\$4,632,640
March	29	\$5,319,757	19	\$3,265,851
April	21	\$3,170,535	31	\$5,154,348
May	22	\$3,662,853	35	\$5,931,018
June	50	\$4,421,333	29	\$4,754,472
July	25	\$4,630,422	23	\$3,812,374
August			15	\$2,613,249
September			25	\$3,986,705
October			0	\$0
November			16	\$2,350,177
December			16	\$3,036,520
Total	159	\$26,897,051	265	\$43,688,345

Commercial—New/Under Review Permits

- ⇒ Rilibertos 3123 Stockton Hill Rd
- ⇒ Rt 66 Stuff your Stuff 3645 E Andy Devine Ave

Commercial Permits Issued

Under Construction

- ⇒ Mohave County Courthouse 401 Spring St
- ⇒ Tuff Shed, Inc., 4325 Stockton Hill Rd
- ⇒ Canada Mart, 210 W. Andy Devine Ave
- ⇒ Innovative Warehouse 1301 Andy Devine Ave
- ⇒ Black Bear Dinner 946 Beale St
- ⇒ DES 2400 Airway Ave

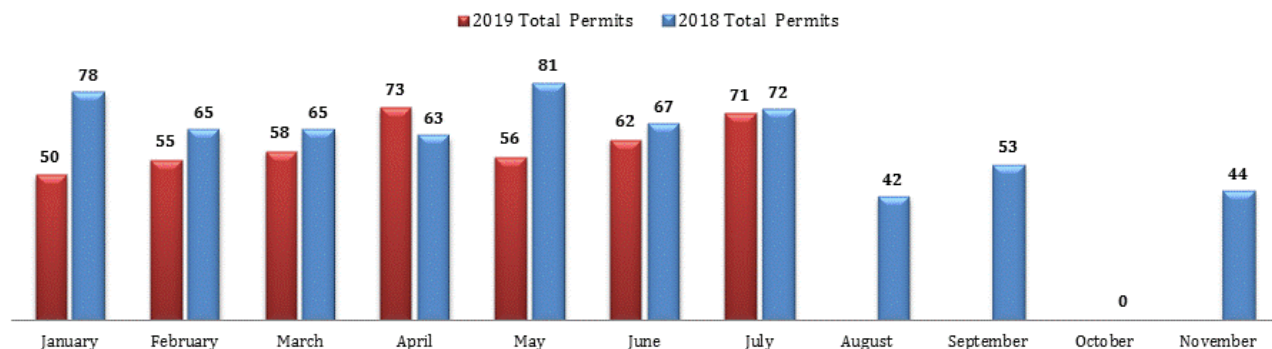
Commercial Permits Ready to Issue

- ⇒ Perkins 3123 Stockton Hill Rd

Commercial Permits Close-Out

- ⇒ Dairy Queen, 3152 Stockton Hill Rd

Commercial & Residential Permits Issued YTD





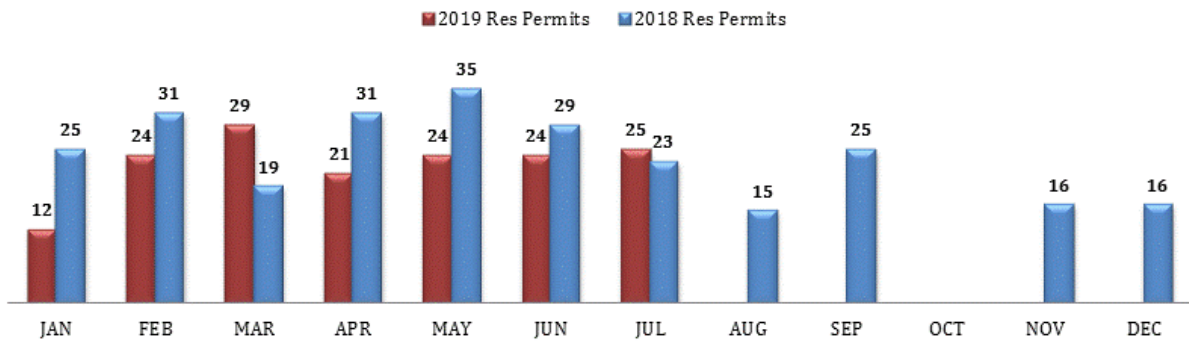
Kingman FIRE DEPARTMENT Monthly Performance Report July 2019



BUILDING & LIFE SAFETY REPORT

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New Residential Permits Issued



New Commercial Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	2	\$785,934	1	\$713,552
February	0	\$0	1	\$508,129
March	0	\$0	0	\$0.00
April	2	\$4,931,071	0	\$0.00
May	0	\$0	2	\$222,109
June	0	\$0	1	\$45,337
July	2	\$4,747,314	2	\$1,619,062
August	0	\$0	1	\$2,628,360
September	0	\$0	0	\$0.00
October	0	\$0	0	\$0.00
November	0	\$0	0	\$0.00
December	0	\$0	0	\$0.00
Total	6	\$10,464,325	8	\$5,736,548

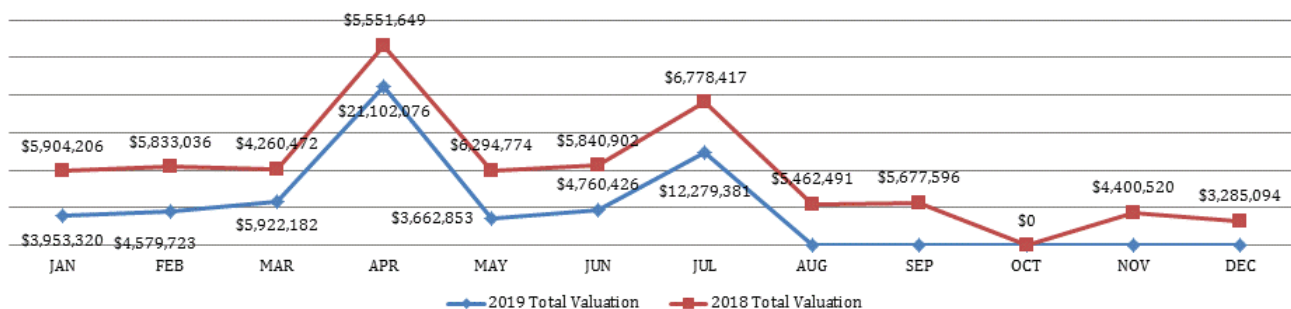
Commercial & Residential Plan Review Performance Compliance

Benchmark	Residential Review Complete within 5 Working Days	Commercial Review Complete within 14 Working Days
90%	56%	100%

Building & Life Safety Inspection Performance Compliance

Benchmark	FIRE: Scheduled Inspections Completed Same Day	BLDG: Scheduled Inspections Completed Same Day
90%	100%	100%

Total Value of Commercial & Residential Permits Issued





Kingman FIRE DEPARTMENT

Monthly Performance Report July 2019



BUILDING & LIFE SAFETY REPORT

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Total Permits Issued w/Valuation by Month

Month	2019 Permits	2019 Value	2018 Permits	2018 Value
January	50	\$3,953,320	78	\$5,904,206
February	55	\$4,579,723	65	\$5,833,036
March	58	\$5,922,182	65	\$4,260,472
April	73	\$21,102,076	63	\$5,551,649
May	56	\$3,662,853	81	\$6,294,774
June	62	\$4,760,426	67	\$5,840,902
July	71	\$12,279,381	72	\$6,778,417
August			42	\$5,462,491
September			53	\$5,677,596
October			49	\$2,593,291
November			44	\$4,400,520
December			50	\$3,285,094
Total	425	\$56,259,962	729	\$61,882,449

Permit Fees	July 2019	July 2018	Permits FINALED	July 2019	July 2018
Collected	\$103,575	\$58,049	Total #	28	1
Waived	\$7,078	\$19,989	Total Value	\$3,069,055	\$4,786

The Values of the Kingman Fire Department

- * **Safety:** Members of the City of Kingman Fire Department believe our health and safety are essential for us to fulfill our Mission. We are committed to providing the most effective health and safety programs for our members' well-being and operational readiness.
- * **Community:** Members of the City of Kingman Fire Department are committed to fulfilling our responsibility and deepening our involvement in the community we serve. Our responsibility is to protect life, property and the environment. No request or inquiry will go unanswered.
- * **Professionalism:** Members of the City of Kingman Fire Department highly value being professionals at all times. As professionals, we are committed to providing the highest level of operational readiness through preparation, education and continual self-improvement.
- * **Empowerment:** Members of the City of Kingman Fire Department value staff involvement in decision making and delegate authority to the most appropriate level. We believe that a united team can achieve far more than an individual effort. We hold ourselves to the highest standards and are accountable for our actions.
- * **Efficiency/Effectiveness:** Members of the City of Kingman Fire Department understand the importance of organizational sustainability. Therefore, we value fiscal prudence and strive to be effective and efficient in the execution of our duties.
- * **Integrity/Honesty:** Members of the City of Kingman Fire Department are honest, fair, and compassionate when dealing with members of our community and with each other. We are honorable to our profession and we inspire each other to maintain trustworthiness, openness, and sincerity.
- * **Courage:** Members of the Kingman Fire Department will demonstrate the mental and moral strength to persevere in times of difficulty with conviction and strength.



Kingman FIRE DEPARTMENT Monthly Performance Report July 2019

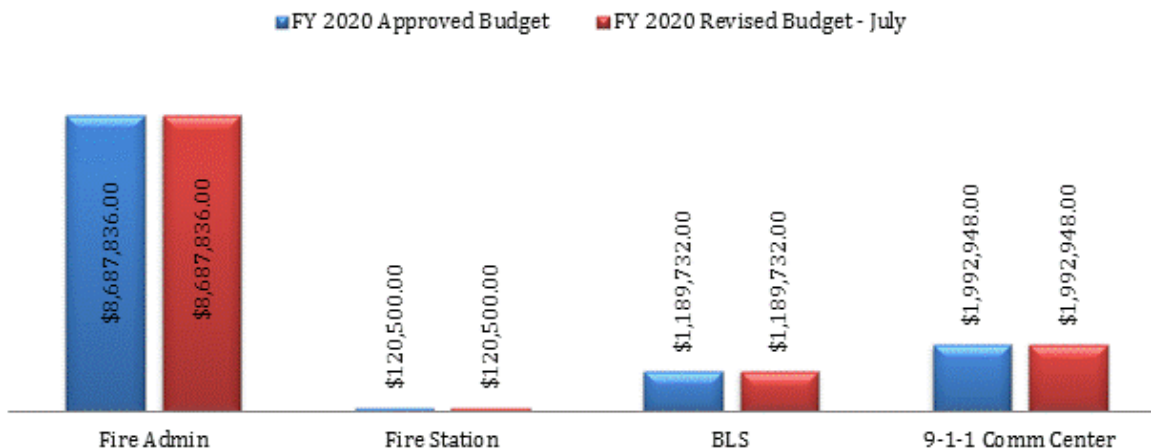


FIRE ADMINISTRATION STRATEGIC HIGHLIGHTS

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The Kingman Fire Department administration provides support for the daily response to both emergency and non-emergency incidents within the city of Kingman and surrounding areas. This support comes in the form of leadership, strategic management, fiscal administration, long-range planning, inter-departmental coordination, budget development, grant management, payroll, and administrative support to all divisions. The professional service provided by the Department Administration is focused on the mission, vision, and values of the organization with a specific focus on safety and customer service.

FY 2020 Approved Budget vs. Current Revised Budget



Promotional Information

The department welcomes Chris Young as the new Building Official for the city of Kingman. This addition allows the department to re-organize responsibilities among members of the department primarily at the Assistant Chief Level. With that being said, Assistant Chief Keith Eaton will assume the responsibilities of Administration and Support allowing for a more consistent oversight and management of fleet, facilities, and equipment. This will be a critical role in upcoming construction projects for Fire Station 2 and the addition of the training tower.

- ◆ The department completed the CMAR process for the addition of the training tower / burn building. WHP Training Towers from Overland Park Kansas was the selected contractor and the department is working diligently to finalize the contract.
- ◆ The department finalized the architect for the fire station remodel and will be working to finalize the floor and site plan before soliciting bids for construction in August / September.

The monthly performance report ensures the department is meeting the established mission: *"To provide the highest level of emergency response and effective prevention to preserve the life, property, and well-being of our community"*. This report represents the commitment that the department has made to data analysis and data-based decision-making in its philosophy of continuous improvement. Please contact me if you would like additional information or if you have any questions regarding the information provided with the Monthly Performance Report.

Jake Rhoades, Fire Chief

2019

JULY PERFORMANCE REPORT CITY OF KINGMAN—FIRE DEPARTMENT

To request further information, contact:
Jake Rhoades, Fire Chief
Kingman (AZ) Fire Department
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(928) 753-2891
<http://www.kingmanfire.com>

